

## **One in a Twilion Award Terms & Conditions**

NO PURCHASE IS NECESSARY TO ENTER. YOUR CHANCES OF WINNING DO NOT INCREASE WITH A PURCHASE.

### **General Overview**

Twilio, Inc. (hereinafter “Twilio”) located at 101 Spear Street, Fifth Floor, San Francisco, CA 94105. Twilio has scored a multi-year partnership with Chelsea Football Club to drive global fan engagement. To mark the partnership’s announcement, Twilio is launching ‘One in a Twilion’, an award honouring the impact of women in technology teams. Twilio will conduct the award as described in these Terms and Conditions.

### **Eligibility**

The One in a Twilion Award (the “Award”) is open to entrants globally, who complete the entry process described in the section below titled “How to Enter.” Individuals domiciled in Cuba, Sudan, Iran, North Korea, Russia or any country under trade or economic sanction or where the laws of the United States or local law prohibit their participation are not eligible. This Award is subject to federal, state, and local laws and regulations and void where prohibited by law. Twilio employees, officers, and directors and its respective subsidiaries, affiliates, suppliers, partners, advertising and promotion agencies who are related to the administration of the Award, (collectively the “Prohibited Persons”), as well as members of an Prohibited Person’s immediate family and/or those living in the same household of Prohibited Persons are ineligible to participate.

### **Agreement to Rules**

By entering this Award, the nominator (“You”) agrees to abide by these Terms and Conditions and decisions, which are fully and unconditionally binding in all respects. Twilio reserves the right to refuse, withdraw, or disqualify any entry at any time at Twilio’s sole discretion. By entering this Award, you represent and warrant that your nominee will participate based on eligibility requirements explained in these Terms and Conditions, and that you have the rights to share the nominee’s information in the entry form, that nominee will comply with any requests by us to confirm their agreement with these Terms and Conditions and provide any additional documentation required for participation. You also agree to accept the decisions of Twilio as final and binding as it relates to the content of this Award. Upon being nominated for the award, the nominee will be emailed by the Twilio team to confirm that they agree with these Terms and Conditions.

To qualify for the Award, the nominator needs to demonstrate through the entry form that the nominee can be described as exceptional women in tech talent that meets the following criteria below:

- Shows an exceptional leadership mindset and excels at creating stellar teams that can overcome any challenge and win any championship, or
- Coaches young talent providing the next generations with the opportunities and skills to succeed in a tech career and nurtures a real spirit of inclusivity within their teams, or
- Has outstanding technical know-how and keeps abreast of new developments to

encourage innovation within their teams.

### **Award Entry Period**

This Award begins on 5th February, 2025 at 9am BST and ends on 26th February, 2025 at 9am BST (“Entry Period”). To be eligible for the Award, the nomination needs to be accepted by the nominee by email within the specified Entry Period.

### **How to Enter**

Nominators can enter the ‘One In a Twilion’ Award by completing the entry form on the Twilio website and nominating a woman leader who has inspired them on their tech journey by outlining her contributions. No purchase necessary. As a nominator, your entry must fully meet all competition requirements, as specified in these Terms and Conditions, in order to be eligible to win an Award. Fraudulent methods of entry or circumvention of the rules may result in Twilio invalidating your entries and removing them from consideration at Twilio’s sole discretion.

### **Selection and Notification of Winners**

Twilio will select a panel of judges (“Judges”) in its sole and absolute discretion who will evaluate each entry form, and select awardees (“Awardee”) based on the submission criteria listed above. The Judges will select a first place Awardee (“First Place Winner”) and three runners up (“Runners Up”) collectively (the “Awardees”). Twilio will notify each Awardee by email message within the days following the Awardee’s selection. The last day for nominations will be 26th February 2025 and Twilio will announce the winners on its LinkedIn channel on 7th March 2025. Twilio is not responsible for nor shall have no liability for Awardee’s failure to receive notices due to email security settings that may cause notifications to be marked as spam or junk email. Nor shall Twilio be liable for the Awardee’s provision of incorrect or otherwise non-functioning contact information. If the Awardee 1) fails to claim the prize within five days from the time the award notification was sent, 2) is found ineligible, or 3) does not complete and return an executed declaration and release within the specified timeframe, the prize may be forfeited and an alternate Awardee may be selected. Receipt of the prize by the Awardee is upon the condition of compliance with any and all federal, state, and local laws and regulations.

IF THE AWARDEE VIOLATES ANY OF THESE TERMS AND CONDITIONS, THE AWARDEE (AT TWILIO’S SOLE DISCRETION) WILL BE DISQUALIFIED, AND ALL PRIVILEGES AS AWARDEES WILL BE IMMEDIATELY TERMINATED.

### **Prizes**

The First Place Winner will receive: One signed Chelsea football ball worth £1,000, a £400 ticket to watch the [Chelsea Women vs Liverpool Women match](#) on 11th May 2025, a £500 Amazon voucher, a Chelsea T-Shirt and participation in Twilio’s International Women’s Day webinar. The Runners Up will each receive: a £500 Amazon voucher and a Chelsea T-Shirt worth £80. The Awardees shall be determined solely by Twilio. The judges of the award are: Inbal Shani (Chief Product Officer & Head of R&D), Robin Grochol (VP of Product & UX, Twilio Segment), Ivy Grant (Senior Vice President, Corporate Strategy & Operations), Aidan Viggiano

(CFO), Laura Hillier (Director of EMEA Field Marketing), Sam Richardson (Director of Executive Engagement Programs for EMEA and APJ) and Camelia Suciu (Director of Solutions Engineering for EMEA). There shall be no cash or other prize substitution permitted except at Twilio's discretion. The prize is non-transferable. The Awardees, upon acceptance of the prize, are solely responsible for all expenses related to the prize, including without limitation any and all local, state, and federal taxes. The Awardees shall not transfer assignment of the prize to others nor shall the Awardees request the cash equivalent or prize substitution. By accepting the prize, the Awardees grant permission for Twilio to use their name and/or X (f/k/a Twitter) and LinkedIn username for purposes of advertising and trade without further compensation unless prohibited by law.

### **Rights Granted by You**

By submitting an entry into this Award, You understand and agree that Twilio, any individual acting on Twilio's behalf, and its licensees and successors, and assigns of Twilio shall, where permitted by law, have the right to print, publish, broadcast, distribute and use in any media known now or hereafter developed, in perpetuity, worldwide, and without limitation, your submission and your name.

### **Additional Terms**

In its sole discretion, Twilio reserves the right to modify, suspend, cancel, or terminate the Award should non-authorized human intervention, a bug or virus, fraud, or other causes beyond Twilio's control, impact or corrupt the security, fairness, proper conduct, or administration of the Award. Twilio, in the event of any of the above issues, may determine the Winner and/or Recipients based on all eligible entries received prior to and/or after (if appropriate) the action taken by Twilio Individuals who tamper with or attempt to tamper with the operation or entry process of the Award or website or violates these Terms & Conditions will be disqualified by Twilio in its sole discretion. In its sole discretion, Twilio has the right to maintain the integrity of the Award, to void entries for any reason, including, but not limited to: responses that are deemed in Twilio's sole judgment to be fake, falsified, automated, inaccurate or otherwise submitted under false pretenses, or violates Twilio's Acceptable Use Policy. Attempts by any entrant to deliberately damage any website or undermine the legitimate operation of the Award may be a violation of criminal and civil laws. If any such attempt is made, Twilio reserves the right to seek damages to the fullest extent permitted by law.

### **Limitation of Liability**

Your nomination for this Award constitutes Your agreement to release and hold harmless Twilio and its subsidiaries, representatives, affiliates, partners, advertising and promotion agencies, successors, agents, assigns, directors, employees, and officers against and from any and all claims, liability, illness, injury, death, litigation, loss, or damages that may occur, directly or indirectly from participation in the Award and/or the 1) Winner and any Recipients accepting, possessing, using, or misusing of any awarded prize or any portion thereof; 2) any type of technical failure; 3) the unavailability or inaccessibility of any transmissions, phone, or Internet service; 4) unauthorized intervention in any part of the entry process or the Promotion; 5) electronic error or human error in the Promotion administration or the processing of entries.

**Disputes**

You are deemed to have accepted and agreed to be bound by these Terms and Conditions upon submission and acceptance. We reserve the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.

THIS AWARD IS GOVERNED BY THE LAWS OF THE UNITED STATES WITHOUT RESPECT TO CONFLICT OF LAW DOCTRINES. UNLESS NOMINEES AND TWILIO AGREE OTHERWISE, NOMINEES AND TWILIO CONSENT TO THE EXCLUSIVE PERSONAL JURISDICTION OF AND VENUE IN AN ARBITRATION COURT LOCATED IN THE STATE OF CALIFORNIA FOR ANY SUITS OR CAUSES OF ACTION CONNECTED IN ANY WAY, DIRECTLY OR INDIRECTLY, TO THE SUBJECT MATTER OF THESE TERMS AND CONDITIONS OR TO THE AWARDS.

**Privacy Policy**

Twilio will use personal data and/or information included in each entry in accordance with its privacy notice. Please review [Twilio's Privacy Notice](#).

**Awardees List**

The list of Awardees for the Award will be emailed by 4th March 2025 to be notified they have won and their names will be posted on Twilio's LinkedIn channel on 5th March 2025.